



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 05 December 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/10/30.

You requested the following information, please also see our response below:

What resources, namely Ambulances are required during the hours of 1800 to 2200 during a Thursday Evening in North Sussex (clarified as RH12)

There is normally a requirement of 13 DCA's at 18:00, which reduces to 8 at 22:00. Please note this can vary according to the time of year.

What number of Ambulances were available to SECAMB for the North Sussex Area (clarified as RH12) on the 21st September 2017 please?

Please see table below showing crews:

Time	Total DCA	Total SRV
18:00	12	3
19:00	10	3
20:00	10	1
21:00	10	1
22:00	6	1

DCA = Double Crewed Ambulance
SRV = Single Response Vehicle

Why, on this specific occasion, no estimation was possible?

We do not give estimations as they are subjective and can change for various reasons; traffic, weather, breakdowns, diverts to other calls i.e. higher priority etc.

What is the Service Level Agreement for attendance times?

Please find information on our response targets on the following link:

http://www.secamb.nhs.uk/about_us/our_performance/response_time_targets.aspx

Was SECAMB fully resourced on the evening in question in terms of crews available and resource requirements?

We were fully resourced against predicted demand. However, demand exceeded what was expected on the evening in question

What were the reasons that no crew was available?

As above

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

